**Crystal E. Wilson**

**Manual Tester**

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**Summary**

ISTQB Advanced Level-certified manual tester with 3 years of experience. Motivated to boost efficiency and manual testing effectiveness at W3T3ST. At Test123, designed and implemented an evidence management template, shortening the evidence gathering process time by 2 hours. Experienced user of Selenium and Bugzilla, and always on the pursuit towards ideas from both sides of extreme.

**Experience**

**Manual Tester**

Test123, San Jose, CA

October 2019-Present

* Cooperated with developers to design 50+ test cases for regular maintenance and enhancements for internal applications.
* Executed functional testing of ~300 test scenarios with Selenium each year.
* Acted as a Subject-Matter Expert in regression testing, carrying out ~30 training sessions for newcomers and stakeholders.
* Worked with JIRA for test case management.
* Supervised and co-created testing and defect-tracking documentation with 100% closure rate.

**Key achievement:**Shortened the evidence gathering process by 2 hours by creating an evidence management template.

**Software Developer (Intern)**

QAstion, San Francisco, CA

July 2018-September 2018

* Performed maintenance on 4 application programs.
* Created structured documentation of all end-user requirements during the liaison between the business, development team, and client.

**Key achievement:**Supported testing and automation bug identification, pointing out over 3 process improvements.

**Education**

**2019 B.S. in Computer Science**

University of San Francisco, San Francisco, CA

**Skills**

* Testpad, Selenium
* Jira, Bugzilla
* Tableau, MS Excel, VBA Fundamentals
* Scrum, Lean
* Java, SQL
* Test Scripts
* Prioritization and Time Management
* Communication Skills

**Certificates**

* ISTQB Advanced Level, 2020
* FITA’s Manual Testing Certification Training, 2021

**Udemy Training**

* QA Manual Software Testing
* Become a Software Tester